



WELCOME TO

The Westin Hilton Head Island Resort & Spa

We're delighted to welcome you.

Implementing Marriott International's *Commitment to Clean* throughout Our Resort



ENHANCED CLEANING

We have increased the frequency of our cleaning to meet protocols for every space of the resort. High-traffic and high-touch areas like restrooms, elevators, doors, and handles are disinfected regularly.



HAND HYGIENE

We have enhanced hand-washing requirements for associates and placed sanitizer dispensers throughout the resort.



LESS CONTACT, MORE CONNECTION

We encourage utilization of the Marriott Bonvoy™ app for check-in, check-out, and guest requests, and our QR codes for touchless menus and amenity updates.



PERSONAL PROTECTIVE EQUIPMENT

All Guests and Associates are required to wear face coverings that cover the nose and mouth while indoors in public areas, per local law and Marriott International policy.



PHYSICAL/SOCIAL DISTANCING

We have reduced dining capacities, installed partitions at our Front Desk, provided queuing through floor signage and stanchions, and strongly encouraged social distancing throughout the resort.



MINIMIZING REUSE

We are minimizing shared use items and appliances by utilizing disposable and single-use items.



TRAINING

We have designated an On-Property Cleanliness Champion and updated training and protocols for all of our associates, with daily reinforcement.



GUEST ROOMS

As part of our commitment to your health and safety, we will not be entering your guestroom to provide daily housekeeping service. If you would like to receive daily service, please let our team know upon check-in.

GUEST WIFI

CONNECT TO
"WESTIN GUEST" NETWORK.
OPEN BROWSER, AND CLICK
'CONNECT' UNTIL WESTIN
HOMEPAGE APPEARS.

FOR TECHNICAL
SUPPORT, DIAL 7010.

RESORT AMENITIES

POOLS

Our three resort pools are open daily from 7am to 9pm.
The covered pool & round family pool are heated for
your enjoyment. Pool and beach towels are available until 8pm.
*At this time, capacity in the hot tub is limited to two individuals,
or families of up to 5 people.*

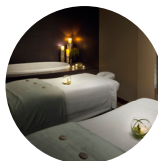
HEAVENLY SPA BY WESTIN

Open daily from 9am to 6pm. Masks and
temperature checks are required to enter the spa.
Prior reservations recommended.

At this time, the whirlpool, steam room, and sauna are closed.



SCAN TO
LEARN MORE



GAMES AND ACTIVITIES

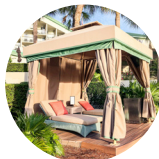
The Koi Pond activity area, featuring Bag Toss, Giant Jenga,
Ping Pong, and more, is open 24 hours a day to resort guests.

CABANAS, LOUNGERS, & FIREPITS

Available for rent daily, weather permitting.



SCAN TO LEARN MORE



PRIVATE BEACH

Our beach is open to our resort guests. Beach umbrella
and chair rentals are provided by Shore Beach Services.
Call 843.785.3494 to learn more.

*To assist in protecting our beaches and our sea turtle friends,
please return your towels back to the resort.*



FITNESS CENTER

Our fitness center is open 24 hours a day.
Please practice social distancing and wipe
down equipment before & after use.

RESORT STORE

Open daily from 10am to 6pm. Hours may vary.

OUTSIDE HILTON HEAD

On-site bike rentals, kayak rentals, boat tours,
fishing charters, and more. Visit the Outside
Hilton Head poolside kiosk to learn more.

Kiosk open daily weather permitting. Hours may vary.



SCAN TO
LEARN MORE

PARKING

Valet Parking is unavailable at this time. Complimentary
self-parking is available as part of our resort fee.

LIVE MUSIC

Enjoy live music poolside in the afternoons and at View 32 in the evenings, weather permitting. Dates subject to change.

APRIL 1 - 30
EVERY THURSDAY, FRIDAY & SATURDAY

POOLSIDE: 12:00PM TO 4:00PM
VIEW 32: 6:00PM TO 9:00PM

HOURS AND AVAILABILITY SUBJECT TO CHANGE. PLEASE PRACTICE SOCIAL DISTANCING. MASKS ARE REQUIRED INDOORS.

RESORT DINING

SCAN FOR
THE LATEST
RESTAURANT
MENUS



VIEW 32

Restaurant & Bar

Located above the pool courtyard with panoramic views of the resort and Atlantic Ocean, View 32 offers casual al fresco dining, weather permitting. Inside seating available in The Carolina Room.

Breakfast from 7:00am to 11:30am.
Lunch & Dinner/All-Day Dining from 11:30am to 10:00pm.



THE CAROLINA ROOM

Restaurant & Bar

Our signature restaurant features fresh, locally-sourced ingredients in traditional Lowcountry dishes with a modern twist. Enjoy “farm & sea to table” dining, craft cocktails, and an extensive wine list.

Breakfast from 7:00am to 11:30am.
Lunch & Dinner/All-Day Dining from 11:30am to 10:00pm.



SPLASH

Poolside Bar & Grill

Just steps from the sand, Splash offers casual, poolside dining and drinks with service around the pool deck, weather permitting.

Lunch from 11:00am to 5:00pm. Weather permitting.



INGREDIENTS

Lobby Cafe & Coffee Bar

Our lobby cafe & coffee bar proudly serves Starbucks beverages and grab-and-go breakfast, pastries, snacks, and lunch items.

Open daily at 6:00am.

IN-ROOM DINING

Available daily. Delivery to door only.

Breakfast from 7:00am to 11:30am. | All-Day Dining from 11:30am to 10:00pm.

SHUTTLE SCHEDULE

Take advantage of complimentary shuttle service to and from
Shelter Cove Harbour & Marina and **Shelter Cove Towne Centre**.



SHELTER COVE
HARBOUR &
MARINA

DEPART
WESTIN LOBBY

12:00 PM
2:00 PM
4:00 PM
6:00 PM

PICK-UP / DROP-OFF
SHELTER COVE MALL

12:10 PM
2:10 PM
4:10 PM
6:10 PM
8:10 PM (pick-up only)

PICK-UP / DROP-OFF
SHELTER COVE MARINA

12:15 PM
2:15 PM
4:15 PM
6:15 PM
8:15 PM (pick-up only)



SHELTER COVE
TOWNE
CENTRE

PLEASE NOTE:

***Shuttle schedule is subject to change.** We recommend confirming your desired drop-off and pick-up times with the Front Desk. If you do not use the Westin Shuttle to travel to Shelter Cove Mall/Marina and would like to take the shuttle back to the resort, visit the Front Desk call the Hotel Operator at **843.681.4000** to arrange for a scheduled pick-up.

HOURS AND AVAILABILITY SUBJECT TO CHANGE. PLEASE PRACTICE SOCIAL DISTANCING. MASKS ARE REQUIRED INDOORS.

THE WESTIN

HILTON HEAD ISLAND
RESORT & SPA



- 1 Heavenly Spa
 - 2 Main Entrance
 - 3 Lobby
 - 4 Front Desk & Concierge
 - 5 Mitchelville Gazebo Room
 - 6 Ingredients Lobby Café
 - 7 Resort Store
 - 8 Koi Pond Garden
 - 9 Board Rooms
 - 10 The Carolina Room
 - 11 Round Pool
 - 12 Main Swimming Pool
 - 13 Hot Tub
 - 14 Covered Swimming Pool
 - 15 View 32 Bar
 - 16 Activities Desk
 - 17 Poolside Concierge (Tiki Hut)
 - 18 Westin Family
 - 19 Grand Ocean Terrace
 - 20 Splash Poolside Dining
 - 21 Oceanfront Deck
 - 22 Cabana Deck
 - 23 Outside Hilton Head
 - 24 Westin Workout
 - 25 Historical Exhibit
-  Restrooms
-  Elevator

Travel has the power to connect us, to enrich our lives, and to inspire us.

The steps our team is taking to make your stay safe are part of our unwavering commitment to delivering on the promise of good travel. Thank you for choosing to make memories with us. It is our privilege to be your host, especially during these challenging times.

We wish you a renewing stay on Hilton Head Island.

Michael Scioscia
GENERAL MANAGER